



WHAT WE ARE DOING:

As the global COVID-19 situation continues to evolve, protecting the health and well-being of our clients, families and caregivers are always our top priority. We have strengthened our existing protocols, and have equipped all our caregivers with Personal Protective Equipment (PPE) to maintain infection control during their practice.

Our dedicated Registered Nurses are doing everything they can to support, continuously educate, and screen individuals, to aid limit the spread of the virus and ultimately, flatten the curve. We strictly adhere to the most current provincial guidelines set by the Medical Health Officer.

We are very grateful to our staff for their tremendous efforts, commitment, and dedication to care. We currently have no confirmed cases of COVID-19 amongst caregivers or clients.

What we have in place:

- Safe Operations Policy
- Home Care Workers Practice Guidelines
- Screening Guidelines
- Testing Guidelines
- Self-Isolation and Self-Monitoring Guidelines
- Return to Work Policy (Post COVID-19 testing)
- COVID-19 Clients & Caregivers FAQs sheet
- Useful Resources

In order to continue to practice safe distancing, our office does not recommend any walk ins at this time, and is open by appointment only.

We will conduct client care assessment by phone or virtual means, depending on the situation.

We also appreciate the continued trust and support of our clients and their families during this unprecedented time.